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1. TERMS OF USE

Genero Theme Customizer – Terms of Use

Last updated: 2026-06-03

These Terms of Use (the “Terms”) govern access to and use of the Genero Theme Customizer made available at the “GTC”. The Service is operated by Four Js Development Tools Europe Ltd, with registered office at Shannon, Ireland, a limited company registered in Ireland having a principal place of business at Suite 5, Rineanna House, Shannon Free Zone, Shannon V14 CA36, Co Clare, Ireland, registered with Irish Companies Registration Office under number 351743 (“Four Js”, “we”, “us” or “our”).

By creating an account, accessing or using the Service, you agree to these Terms. If you access or use the Service on behalf of a company or other legal entity, you represent that you have authority to bind that entity, and “you” means both you and that entity.

1. Purpose and scope of the Service

The Service is an online tool intended to help registered users create, configure, store and manage graphical themes and related customisation assets for use with Genero environments. The Service is made available as an ancillary tool within the Four Js / Genero ecosystem and does not constitute a separate professional services engagement, managed service, hosting service for customer applications, or committed production platform unless expressly agreed in a separate written agreement signed by Four Js.

The Service may allow you to upload, configure, generate, store and retrieve theme-related files and assets, including CSS files, images, fonts, forms and similar materials (“User Materials”).

2. Eligibility and permitted users

The Service is intended for professional use by Four Js customers, partners, prospects or other users authorised by Four Js. You must not access or use the Service if you are not authorised to do so, if your access has been suspended or terminated, or if applicable law prohibits you from using the Service.

Four Js may reject, suspend or remove an account where it reasonably considers that the account is unauthorised, inaccurate, inactive, compromised, used in breach of these Terms, or likely to create legal, security, operational or reputational risk for Four Js or other users.

3. Account registration and authentication

Access to the Service requires registration with Four Js and authentication through a dedicated single sign-on environment used for GTC. You must provide accurate and up-to-date registration information and keep your account credentials confidential. Accounts are individual and must not be shared.

You are responsible for all activity carried out through your account, except to the extent caused by Four Js' breach of these Terms or applicable law. You must promptly notify Four Js if you become aware of unauthorised access to your account, loss of credentials, or any suspected security incident affecting your use of the Service.

4. Right to use the Service

Subject to your compliance with these Terms, Four Js grants you a limited, revocable, non-exclusive, non-transferable and non-sublicensable right to access and use the Service solely for your internal business purposes and solely to create and manage theme customizations for use with Genero products or environments.

No rights are granted except as expressly set out in these Terms. Four Js may modify, suspend, discontinue or replace the Service, in whole or in part, to improve functionality, address security or compliance matters, manage operational constraints, or for other legitimate business reasons.

5. User Materials and themes

As between you and Four Js, you retain the rights you hold in your User Materials and in the theme configurations you create using the Service, excluding any Four Js technology, software, templates, documentation, interfaces, know-how, methods, libraries, components or other materials incorporated in or made available through the Service.

You grant Four Js and its relevant affiliates, subcontractors and hosting providers a worldwide, non-exclusive, royalty-free licence to host, store, reproduce, process, display, technically adapt, transmit and otherwise use your User Materials and generated themes solely as necessary to provide, operate, secure, maintain, support, back up, troubleshoot, improve and protect the Service, comply with law, enforce these Terms and manage incidents. Four Js will not publish, sell, disclose or reuse your User Materials or generated themes for unrelated commercial purposes.

You are solely responsible for ensuring that you have all rights, licenses, consents and permissions required to upload, process and use User Materials through the Service and to deploy any theme generated or configured through the Service.

6. Prohibited User Materials

You must not upload, store, generate or process through the Service any User Materials that:

- infringe or misappropriate any intellectual property right, trade secret, image right, privacy right, confidentiality obligation or other third-party right;
- contain unlawful, harmful, defamatory, fraudulent, misleading, malicious, obscene or discriminatory content;
- contain malware, viruses, worms, logic bombs, harmful code, credential-harvesting mechanisms or other security threats;
- contain personal data that is not necessary for the purpose of creating or managing themes, or any special categories of personal data, criminal offence data, payment card data, regulated health data, government identifiers or other sensitive regulated data;
- are subject to export-control, sanctions, defense, classified-information or similar restrictions; or
- could reasonably be expected to disrupt, degrade, overload or compromise the Service, Four Js systems or other users.

Four Js may remove, disable access to, quarantine or preserve User Materials where Four Js reasonably believes this is necessary to address a breach of these Terms, a security risk, a legal obligation, an infringement allegation, an incident, or a request from a competent authority.

7. Production use and validation

The Service may be used to create themes intended for production environments. However, you remain solely responsible for reviewing, testing, validating, approving, backing up and deploying any theme, file, configuration or output before using it in any production or business-critical environment.

Four Js does not warrant that any theme, asset, configuration or output generated or configured through the Service will be compatible with all versions, environments, browsers, devices, accessibility requirements, security requirements, internal policies or customer-specific constraints. You must maintain independent backups and rollback procedures for your production environments.

8. Restrictions

You must not, and must not permit any third party to:

- access or use the Service for any unlawful, harmful, fraudulent, deceptive, malicious or unauthorized purpose;
- attempt to gain unauthorized access to the Service, accounts, systems, networks, data, administrative interfaces or infrastructure;
- interfere with, disrupt, overload, scan, test or circumvent the security, integrity, availability or performance of the Service, except within a vulnerability disclosure program expressly authorized by Four Js;
- reverse engineer, decompile, disassemble, copy or attempt to derive the source code, underlying ideas, algorithms, structure or non-public APIs of the Service, except to the extent such restriction is prohibited by applicable law;
- resell, rent, lease, sublicense, distribute, timeshare, outsource, host for third parties, or otherwise make the Service available to any third party without Four Js' prior written consent;
- use the Service to develop or train a competing product or service, benchmark the Service for publication, or extract data or functionality for competitive analysis without Four Js' prior written consent;
- remove, obscure or alter any proprietary notice, branding, watermark, legal notice or security feature;
- use robots, scrapers, crawlers or automated tools to access the Service, except as expressly authorised by Four Js; or
- use the Service in a manner that breaches applicable laws, export-control rules, sanctions, third-party rights or these Terms.

9. Four Js intellectual property

Four Js and its licensors retain all rights, title and interest in and to the Service, including all software, source code, object code, interfaces, APIs, workflows, designs, documentation, templates, methods, know-how, databases, graphics, logos, trademarks, trade names and other materials made available by or on behalf of Four Js, and all related intellectual property rights.

No ownership right in the Service or Four Js materials is transferred to you. Any feedback, suggestions or recommendations you provide regarding the Service may be used by Four Js without restriction or compensation, provided Four Js does not identify you as the source of the feedback without your consent.

10. Confidentiality of User Materials

Four Js will treat User Materials stored in the Service as confidential and will not access, use or disclose them except as permitted by these Terms, as instructed or authorized by you, as necessary to provide, operate, secure,

support or improve the Service, as necessary to protect Four Js, the Service or other users, or as required by law or a competent authority.

Access to User Materials by Four Js personnel is restricted to authorized technical administrators or support personnel on a need-to-know basis. Four Js may maintain technical logs and administrative records relating to such access for security, audit, troubleshooting and compliance purposes.

11. Security

Four Js implements technical and organizational measures designed to protect the Service and the data processed through it, including authentication, encryption, logging, backups, monitoring and administrator-led incident management. Security measures may evolve over time to reflect changes in the Service, risks, technology and applicable requirements.

You remain responsible for securing your own devices, browsers, credentials, networks, production environments, deployment processes and copies of themes or files exported from the Service.

12. Support

Unless a separate written support or service level agreement applies, support for the Service is provided through Four Js support channels on a reasonable-efforts basis only. Four Js does not commit to any specific response time, resolution time, uptime, availability level, maintenance window, service credit or financial remedy under these Terms.

13. Availability, maintenance and changes

The Service may be unavailable, interrupted, restricted or degraded from time to time due to maintenance, updates, security measures, incidents, third-party hosting or network issues, force majeure, misuse, or other operational reasons. Four Js will use commercially reasonable efforts to manage the Service in a professional manner but does not guarantee uninterrupted or error-free availability unless expressly agreed in a separate written SLA.

Four Js may update the Service and these Terms to reflect product, technical, legal, security or business changes. Material changes to these Terms will be notified by reasonable means, such as through the Service, by email, or by publication of an updated version. Continued use of the Service after the effective date of updated Terms constitutes acceptance of the updated Terms. If you do not accept the updated Terms, you must stop using the Service.

14. Suspension and termination

Four Js may suspend or terminate your access to the Service, in whole or in part, with or without prior notice, where Four Js reasonably considers that:

- you have breached these Terms or applicable law;
- your account or use of the Service creates a security, operational, legal or reputational risk;
- your account is inactive, inaccurate, compromised or unauthorized;
- suspension is necessary to prevent harm to Four Js, the Service, other users or third parties;
- Four Js is required or requested to do so by law, a court, regulator, public authority or hosting provider; or
- Four Js decides to discontinue the Service or a relevant feature.

Upon termination, your right to access and use the Service will cease. Four Js may delete or disable your account, User Materials and themes in accordance with its retention practices, unless retention is required or justified for legal, security, backup, dispute, audit or compliance purposes. You are responsible for exporting or backing up any User Materials and themes you wish to retain before termination, where export functionality is available.

15. Disclaimers

To the maximum extent permitted by applicable law, the Service is provided “as is” and “as available”. Four Js disclaims all warranties, conditions and representations, whether express, implied, statutory or otherwise, including any implied warranties of merchantability, satisfactory quality, fitness for a particular purpose, non-infringement, uninterrupted availability, error-free operation, compatibility, accuracy, security, or suitability for production use.

Nothing in these Terms excludes or limits liability to the extent such exclusion or limitation is prohibited by applicable law.

16. Liability

To the maximum extent permitted by applicable law, Four Js will not be liable for indirect, incidental, special, punitive or consequential loss or damage, loss of profits, loss of revenue, loss of business, loss of goodwill, loss of anticipated savings, loss or corruption of data, loss of production, business interruption, or cost of substitute services, whether arising in contract, tort, negligence, strict liability or otherwise, even if advised of the possibility of such loss.

To the maximum extent permitted by applicable law, Four Js’ aggregate liability arising out of or in connection with the Service and these Terms will not exceed EUR 100 in total, unless a separate written agreement signed by Four Js expressly provides a different liability cap for the Service.

The above limitations do not apply to liability that cannot be excluded or limited under applicable law, including liability for death or personal injury caused by negligence, fraud or fraudulent misrepresentation, wilful misconduct, or any other liability that cannot legally be excluded or limited.

17. Indemnity

You will defend, indemnify and hold harmless Four Js, its affiliates, officers, employees, subcontractors and licensors from and against any third-party claim, demand, action, loss, liability, damage, cost and expense, including reasonable legal fees, arising out of or in connection with:

- your User Materials or themes;
- your breach of these Terms or applicable law;
- your infringement or misappropriation of third-party rights;
- your unauthorised or improper use of the Service; or
- your deployment, testing, validation, use or failure to back up any theme, file, configuration or output.

18. Governing law and jurisdiction

These Terms and any dispute or claim arising out of or in connection with them or the Service are governed by French law, excluding conflict-of-law rules. The competent courts of Paris, France, will have exclusive jurisdiction, subject to any mandatory rule of applicable law.

19. Miscellaneous

You may not assign or transfer these Terms or your account without Four Js’ prior written consent. Four Js may assign or transfer these Terms in connection with a merger, reorganisation, change of control, corporate restructuring, sale of assets, intra-group transfer or operation of law. If any provision of these Terms is held invalid or unenforceable, the remaining provisions will remain in full force and effect. Failure to enforce a provision is not a waiver. These Terms, together with any documents expressly referenced in them, constitute the entire agreement between you and Four Js regarding the Service, unless a separate written agreement signed by Four Js expressly governs the Service.

20. Contact

For questions about the Service or these Terms, contact: support@4js.com

2. PRIVACY NOTICE

Genero Theme Customizer – Privacy Notice

Last updated: 2026-06-03

This Privacy Notice explains how Four J's Development Tools Europe Limited (“Four Js”, “we”, “us” or “our”) processes personal data in connection with the Genero Theme Customizer (“GTC” or the “Service”).

1. Controller

The controller for the processing described in this Privacy Notice is:

Item	Details to complete before publication
Legal name	Four J's Development Tools Europe Limited
Registered office	Suite 5, Rineanna House, Shannon Free Zone, Shannon V14 CA36, Co Clare, Ireland
Registration number	351743
Privacy contact	privacy@4js.com
DPO, if applicable	Not applicable
EU representative, if applicable	

2. Personal data we process

Category	Examples	Source
Account registration data	First name, last name, business email address, account identifier and password credentials. Passwords should be stored only in protected/hashed form, not in clear text.	Provided by you during registration or account management.
Authentication and account data	Login status, SSO identifiers, authentication events, account status and access rights.	Generated through use of the Service.
Technical logs and security data	IP address, timestamps, browser/device technical information, session identifiers, error logs, audit logs, administrator actions and security events.	Generated by the Service, hosting environment, authentication systems and security tools.

User Materials and theme metadata	Theme names, file names, uploaded CSS, images, fonts, forms and related metadata. These materials should not include personal data unless strictly necessary.	Uploaded or generated by users.
Support and communications data	Support requests, messages, attachments, troubleshooting information and related correspondence.	Provided by you or generated through support interactions.

We do not use the Service for advertising, marketing tracking, third-party analytics or telemetry. We do not sell personal data.

3. Purposes and legal bases

Purpose	Data concerned	Legal basis
Account creation, authentication and access management	Account registration data, authentication and account data.	Performance of the Terms / taking steps at your request; legitimate interest in controlling access to the Service.
Provision and operation of the Service	Account data, User Materials, theme metadata, technical logs.	Performance of the Terms; legitimate interest in operating and improving a secure business tool.
Hosting, storage, backup and restoration	User Materials, theme metadata, account data, technical data.	Performance of the Terms; legitimate interest in resilience and continuity.
Security, fraud prevention, monitoring and incident management	Authentication data, logs, IP addresses, security events, administrator records.	Legitimate interest in protecting the Service, users, Four Js systems and data; legal obligation where applicable.
Support and troubleshooting	Support data, account data, technical logs, User Materials where necessary to handle the request.	Performance of the Terms; legitimate interest in providing support and resolving issues.
Compliance, enforcement and dispute management	Relevant account, log, support, User Materials and correspondence data.	Legal obligation; legitimate interest in establishing, exercising or defending legal claims and enforcing terms.

Where we rely on legitimate interests, we consider that such interests are not overridden by users' rights and freedoms, taking into account the professional context of the Service, the limited nature of the data processed, access controls and the absence of advertising or marketing tracking.

4. User Materials and personal data

The Service is not intended to be used as a repository for personal data contained in CSS files, images, fonts, forms, theme names or other uploaded materials. Users must not upload personal data unless it is strictly necessary for the use of the Service and must not upload sensitive or regulated personal data. If you include personal data in User Materials, you are responsible for ensuring that you have the right to do so and that such processing complies with applicable data protection laws.

If a customer intends to use the Service in a way that involves Four Js processing personal data on behalf of that customer as processor, this must be assessed separately and may require a data processing agreement. The present Privacy Notice does not by itself constitute a data processing agreement.

5. Recipients and access

Personal data may be accessed or processed by the following categories of recipients, only where necessary and subject to appropriate controls:

- authorized Four Js personnel, including technical administrators and support personnel on a need-to-know basis;
- Four Js affiliates involved in operating, securing or supporting the Service, if applicable;
- hosting and infrastructure providers, currently identified as OVH, subject to confirmation of the exact contracting entity and hosting location;
- authentication, security, monitoring, backup or support providers used for the Service, if applicable and once confirmed; and
- courts, regulators, public authorities, professional advisers or third parties where required by law or necessary to establish, exercise or defend legal rights.

Four Js does not publish, export, share or reuse User Materials or themes for unrelated commercial purposes.

6. International transfers

The Service is intended to be hosted and operated in France. If personal data is transferred outside the European Economic Area, the United Kingdom or Switzerland, Four Js will implement appropriate safeguards as required by applicable data protection law, such as adequacy decisions, standard contractual clauses, the UK International Data Transfer Agreement or Addendum, and supplementary measures where required.

7. Retention

Data category	Proposed retention period	Notes
Account data	For the duration of the account, then up to 24 months after account closure, unless a longer period is required for legal, security or dispute reasons.	
User Materials and themes	For the duration of the account or until deletion by the user / Four Js in accordance with the Terms, then deletion or anonymization within a reasonable period, subject to backup cycles and legal holds.	

Security and technical logs	Up to 12 months from generation, unless longer retention is necessary for incident investigation, security, audit, legal or dispute purposes.	
Support records	Up to 3 years after closure of the relevant support request, unless longer retention is necessary for legal, contractual or dispute purposes.	
Backups	Retained according to backup rotation cycles, currently 6 months, then overwritten or deleted in the ordinary course.	
Legal/dispute records	For the applicable limitation period or for the duration of the relevant proceedings.	

8. Cookies and local storage

The Service uses only cookies, localStorage, sessionStorage or similar technologies that are strictly necessary for authentication, session management, account security, preferences or operation of the Service. It does not use analytics, marketing, advertising, telemetry or third-party tracking technologies. More information is provided in the Cookie and Local Storage Notice.

9. Security

Four Js implements technical and organizational measures designed to protect personal data processed through the Service, including authentication, encryption, logs, backups, monitoring, access restrictions and administrator-led incident management. No system is completely secure, and users remain responsible for protecting their credentials, devices and environments.

10. Your rights

Subject to applicable conditions and limitations, you may have the right to request access to your personal data, rectification, erasure, restriction of processing, portability, and objection to processing based on legitimate interests. Where processing is based on consent, you may withdraw consent at any time without affecting the lawfulness of processing carried out before withdrawal.

To exercise your rights, contact privacy@4js.com. We may need to verify your identity before responding. You also have the right to lodge a complaint with a competent data protection authority, including the CNIL in France if applicable, or the authority in your place of residence, workplace or place of alleged infringement.

11. Changes to this Privacy Notice

We may update this Privacy Notice from time to time to reflect changes in the Service, our processing activities, legal requirements or operational practices. The latest version will be made available through the Service or on the relevant Four Js website.

3. COOKIE AND LOCAL STORAGE NOTICE

Genero Theme Customizer – Cookie and Local Storage Notice

Last updated: 2026-06-03

This Notice explains how the Genero Theme Customizer (“GTC” or the “Service”) uses cookies, localStorage, sessionStorage and similar browser-based technologies.

1. Current position

The Service currently uses only technologies that are strictly necessary to provide, secure and operate the Service requested by the user. These technologies are used for authentication, session management, account security, technical preferences, load balancing, error handling or similar operational purposes.

The Service does not use cookies or similar technologies for advertising, marketing, behavioural profiling, cross-site tracking, third-party analytics or telemetry.

2. Consent

Because the technologies currently used are strictly necessary for the operation and security of the Service requested by the user, they do not require prior consent. They cannot be disabled through the Service without affecting core functionality. Users may configure their browser to block or delete cookies and local storage, but doing so may prevent the Service from working properly.

If Four Js later introduces analytics, telemetry, advertising, marketing or non-essential third-party technologies, this Notice must be updated before deployment and, where required, a compliant consent mechanism must be implemented before those technologies are placed or read.

3. Technologies used

Name	Type	Purpose	Provider	Duration
Genero-SID JSESSIONID	Strictly necessary cookie	Authenticate the user and maintain the session.	GAS - Four Js GTC - Four Js	Session
CSRF/security token : None	Strictly necessary cookie or storage item	Protect forms, requests and authenticated sessions against security risks.		None
SERVERID*	Strictly necessary cookie	Maintain session state and route authenticated requests.	GTC - Four Js	Session
gbc- fjs-project-selector lastThemeLoaded lastUsedLogin ng2Idle.main.expiry	localStorage / sessionStorage	Store strictly necessary interface or technical preferences.	GBC - Four Js GTC - Four Js	Persistent

ng2Idle.main.idling				
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Publication instruction: replace the placeholders above with the exact names and durations confirmed by the technical team. Do not publish a generic table if the actual cookie/storage names are available.

4. How to manage browser storage

You can usually configure your browser to block, delete or alert you about cookies and local storage. The relevant settings depend on your browser. Blocking or deleting strictly necessary cookies or local storage may prevent you from logging in, maintaining a session, saving technical preferences or using the Service securely.

5. Contact

For questions about cookies or local storage used by the Service, contact privacy@4js.com.

4. LEGAL NOTICE

Genero Theme Customizer – Legal Notice

Last updated: 2026-06-03

1. Publisher

Item	Details
Publisher	Four J's Development Tools Europe Ltd
Legal form	Four J's Development Tools Europe Limited
Share capital	Not applicable
Registered office	Suite 5, Rineanna House, Shannon Free Zone, Shannon V14 CA36, Co Clare, Ireland
Registration number	351743
VAT number	Not applicable
Publication director	
Contact	

2. Hosting provider

Item	Details
Hosting provider	OVH SAS
Address	2, rue Kellermann, 59100 Roubaix
Contact	www.ovhcloud.com
Hosting location	France

3. Service

The Genero Theme Customizer is a web-based tool made available by Four Js to registered users for creating, configuring, storing and managing graphical themes and related customization assets for Genero environments.

4. Intellectual property

The Service, its structure, software, interfaces, documentation, designs, graphics, trademarks, logos, names and other materials made available by Four Js are protected by applicable intellectual property laws and remain the

property of Four Js or its licensors. Any unauthorized reproduction, representation, adaptation, extraction, reuse or distribution is prohibited, except as expressly authorized by Four Js or by applicable law.

5. Terms, privacy and cookies

Use of the Service is governed by the Terms of Use. Processing of personal data is described in the Privacy Notice. Use of cookies and local storage is described in the Cookie and Local Storage Notice.

6. Reporting illegal content or security issues

To report illegal content, intellectual property concerns, suspected misuse, security issues or unauthorized access relating to the Service, contact support@4js.com. Please include enough information to allow Four Js to assess and handle the request.

5. SECURITY STATEMENT

Genero Theme Customizer – Security Statement

Last updated: 2026-06-03

This Security Statement provides a high-level description of security measures implemented for the Genero Theme Customizer. It is provided for transparency and does not create any warranty, service level, audit right or contractual commitment beyond those expressly agreed in writing by Four Js.

1. Access control and authentication

- Access to the Service requires user registration with Four Js and authentication through a dedicated SSO environment used for GTC.
- User accounts are individual and must not be shared.
- Administrative access is restricted to authorized personnel on a need-to-know basis.
- Privileged actions are limited to technical administrators and support personnel who require access to operate, secure or troubleshoot the Service.

2. Encryption and communications

Four Js uses encryption measures designed to protect communications with the Service and data processed by the Service, subject to the technical architecture and hosting environment. Exact encryption protocols, key-management arrangements and at-rest encryption scope should be confirmed with the technical team before external publication if customers require detailed security answers.

3. Logging and monitoring

The Service generates technical, security and administrative logs used for operation, troubleshooting, security monitoring, incident investigation and compliance. Logs are analyzed by authorized technical personnel and are not used for advertising, marketing or user profiling.

4. Backups and resilience

The Service is backed up according to technical backup processes designed to support restoration in case of operational incidents. Backup retention periods, restoration objectives and exclusions must be confirmed before any binding customer-facing statement is made. Users remain responsible for maintaining their own backups and export copies of themes, files and production configurations where appropriate.

5. Hosting

The Service is hosted by a provider currently identified as OVH. The exact OVH legal entity, hosting region, data-centre location and subcontracting chain must be confirmed before external publication or customer security questionnaires are answered.

6. Incident management

Suspected or confirmed security incidents are handled manually by authorized administrators and technical personnel. Four Js will investigate, contain and remediate incidents in a manner proportionate to their nature and severity. Where required by applicable law, Four Js will notify competent authorities and affected users within applicable legal timeframes.

7. User responsibilities

Users are responsible for protecting their credentials, devices, browsers, networks, production environments, backups and deployment processes. Users must promptly report suspected unauthorized access, credential compromise, vulnerabilities or misuse of the Service.

8. Vulnerability reporting

Security concerns or suspected vulnerabilities should be reported to support@4js.com. Users must not conduct intrusive testing, scanning, exploitation, denial-of-service testing, social engineering or access to non-public data without Four Js' prior written authorization.

6. OPTIONAL SUPPORT AND SERVICE LEVEL TERMS

Support for GTC is provided through Four Js support channels on a reasonable-efforts basis. Four Js does not commit to any specific response time, resolution time, uptime, availability level, maintenance window, service credit or financial remedy unless expressly agreed in a separate written agreement signed by Four Js.